

CVE Request Web Form Training

October 2016



Common Vulnerabilities and Exposures

The Standard for Information Security Vulnerability Names

MITRE

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Introduction

- **Objective**
 - To train users on the new CVE Request web form
- **Process**
 - Background
 - CVE Request web form process description and training
- **Outcome**
 - Use the web form to create a CVE request
 - Manage CVE requests via email

Background

- **Problem statement: CVE requests via email lack structure and do not clearly indicate what information requestors should include.**
 - Solution: Provide a CVE Request web form for users to enter requests
 - Expected results: Web form submissions will result in more complete requests, and enhance MITRE's ability to respond
- **Benefits of a web form:**
 - Guides user to enter data needed to process the request
 - Provides several guided choices, including “Other” for free-form text
 - Contains helpful guidance and is user-friendly
 - Provides confirmation of request received with reference number

What Can I Do with the Web Form?

- **The CVE Request web form provides five choices for request type:**
 - Request a CVE ID
 - Request a block of IDs (for CNAs only)
 - Notify CVE about a publication
 - Request an update to an existing CVE
 - Other
- **Based on your request type, the form will provide different options for required and optional fields**
 - For example, the “Request a CVE ID” request type contains a drop-down list in which to provide the vulnerability type
- **The form provides guidance as well as several opportunities to access additional information in order to be user friendly**
 - Additional help is accessible by clicking on 

CVE Web Form: Process Description

- **From the CVE homepage (<http://cve.mitre.org/>) go to “Request a CVE ID” (http://cve.mitre.org/cve/request_id.html)**
 - Instruction for completing the web form is provided via these training slides and corresponding webinar
 - Frequently Asked Questions and Tip Sheet are also available
- **Fill out the web form and enter the security code to submit the form**
- **You will receive an email confirmation message that the request was received and a reference number**
 - All subsequent communication will be via email; the web form is for initiating requests only

IMPORTANT: Please add cve-request@mitre.org and cve@mitre.org as safe senders in your email client before completing this form.

CVE Web Form: How to Get to It?



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Home | CVE IDs | About CVE | Compatible Products & More | Community | News | Site Search

TOTAL CVE IDs: 78642

CVE® International in scope and free for public use, CVE is a dictionary of publicly known information security vulnerabilities and exposures.

CVE's common identifiers enable data exchange between security products and provide a baseline index point for evaluating coverage of tools and services.

NVD, the [U.S. National Vulnerability Database](#), is based upon and synchronized with the [CVE List](#).

Request a CVE ID

[Click for guidelines & more](#)

Update info in a CVE ID

[Click for guidelines & contact info](#)

CVE List downloads

Available in [xml](#), [CVRF](#), [txt](#), & [comma-separated](#)

CVE content data feeds

Available via [Purdue University](#) & [NVD](#)

Focus On

New Method to Request CVE IDs, Updates, and More from MITRE in Effect

Beginning August 29, 2016, anyone requesting a CVE ID from MITRE, requesting an update to a CVE, providing notification about a vulnerability publication, or submitting comments will do so by submitting a "CVE Request" web form. The previous practice of submitting requests via email has been discontinued.

The new CVE Request [web form](#) will make it easier for requestors to know what information to include in their initial request, and will enhance MITRE's ability to respond to those requests in a timely manner.

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Latest CVE News

- ♦ [CVE Mentioned in Article about Three Severe Vulnerabilities in Insulin Pumps on ZDNet](#)
- ♦ [CVE Mentioned in Article about a Critical Vulnerability in Email Security Appliances on Threatpost](#)
- ♦ [CVE Mentioned in Article about a Critical Vulnerability in Samsung Knox on Android Devices on WCCFTech](#)
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CVE Request Web Form Help: Tip Sheet

This example is for the "Request a CVE ID" request type.

The screenshot shows the 'Submit a CVE Request' form with the following callouts:

- a**: Use the drop down list to select the Request Type. (Points to the 'Request a CVE ID' option in the dropdown menu.)
- b**: Request up to 10 CVE IDs. A set of fields is provided for each. (Points to the 'Number of vulnerabilities reported or IDs requested (1-10)' field.)
- c**: Confirm vulnerability is not covered by a CNA and does not have an existing CVE ID. (Points to the checkboxes for 'I have verified that this vulnerability is not in a CNA-covered product' and 'I have verified that the vulnerability has not already been assigned a CVE ID'.)
- d**: Select the Vulnerability Type. (Points to the 'Vulnerability type' dropdown menu.)
- e**: Provide the required information about the vulnerability. (Points to the 'Affected product(s)/code base' and 'Version' fields.)
- f**: Provide any additional information. (Points to the 'Additional information' text area.)
- g**: Review the CVE Terms of Use. (Points to the 'By clicking the submit button, you are agreeing to the CVE Terms of Use' warning.)
- h**: Submit the form. (Points to the 'Submit Request' button.)